

TDCJ staff are often exposed, directly and indirectly, to incidents involving violence, injury and death in the course of performing their job duties. Those incidents could include being physically assaulted, encountering self-harm behaviors, responding to attempted and completed suicides, being threatened with physical harm or death, witnessing assaults, or learning about any of the above on a frequent basis. Direct exposure to these events, as well as repetitive indirect exposure, can have cumulative and harmful effects upon the health and functioning of corrections workers. In addition to these events, corrections staff work long shifts in hazardous environments, which contributes to the stress level of the workforce.

Employee Support Services

While stress and trauma are an inherent part of the job, TDCJ staff are not alone in navigating their experiences. The goal of the Employee Support Services (ESS) section of the Victim Services Division is to coordinate responses to support all TDCJ staff. The ESS section is comprised of CRISP Coordinators and Staff Victim Advocates.

CRISP Coordinators

ESS Crisis Response Intervention Support Program (CRISP) Coordinators collaborate with CRISP peer teams and staff impact teams to provide services to employees to include peer support, information and referrals, critical incident support and debriefing, training, and follow up.

Staff Victim Advocates

The Staff Victim Advocates provide services and assistance directly to staff who may be victimized while on or off duty. Their goal is to respond to the emotional and physical needs of crime victims, explain their rights, assist with Crime Victims Compensation, and provide support through the criminal justice system if the case goes to prosecution.

Services Provided

The ESS CRISP Coordinators are located in each TDCJ Correctional Institutions Division (CID) region. They are available to meet with staff by phone, videoconference, or in person.

The CRISP Coordinators have backgrounds in criminal justice and are trained in peer support and crisis intervention. They help with connections to additional resources and are not meant to be a replacement for mental health counseling or therapy. The goal is to equip staff with skills and knowledge for managing the stress of the job to maintain quality of life both on and off-duty.

Staff Wellness Toolkit

ESS encourages staff wellness and self-care. The Staff Wellness Resource Library provides links to helpful tools and information for TDCJ staff regarding wellness and resiliency. Equipping yourself with skills and knowledge for managing the stress of the job will help staff maintain their quality of life on and off-duty.



Contact Us

To find out which CRISP Coordinator and Staff Victim Advocate serve your area or to inquire about available services provided by the TDCJ VSD, please visit our website https://www.tdcj.texas.gov/divisions/vs/employee_support_services.html or contact:

**Texas Department of Criminal Justice
Victim Services Division**
8712 Shoal Creek Boulevard, Suite 265
Austin, TX 78757-6899
Phone: (800) 848-4248
Fax: (512) 452-0825
E-mail: vsd.employee_support_services@tdcj.texas.gov

VICTIM SERVICES DIVISION

8712 Shoal Creek Blvd.
Suite 265
Austin, Texas 78757-6899

Toll-Free Hotline:
800-848-4284

Fax:
512-452-0825

E-mail:
victim.svc@tdcj.texas.gov

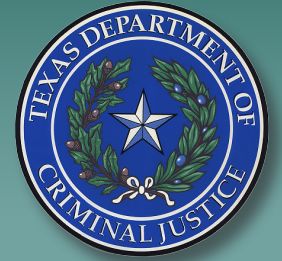
Website:
www.tdcj.texas.gov

Integrated Victim Services System
(IVSS) Victim Portal:
<https://ivss.tdcj.texas.gov>

The mission of the Victim Services Division is to provide a central mechanism for crime victims to participate in the Criminal Justice System.

My CRISP Coordinator

My Staff Victim Advocate



VICTIM SERVICES DIVISION

Employee Support Services

CRISP Coordinators & Staff Victim Advocates



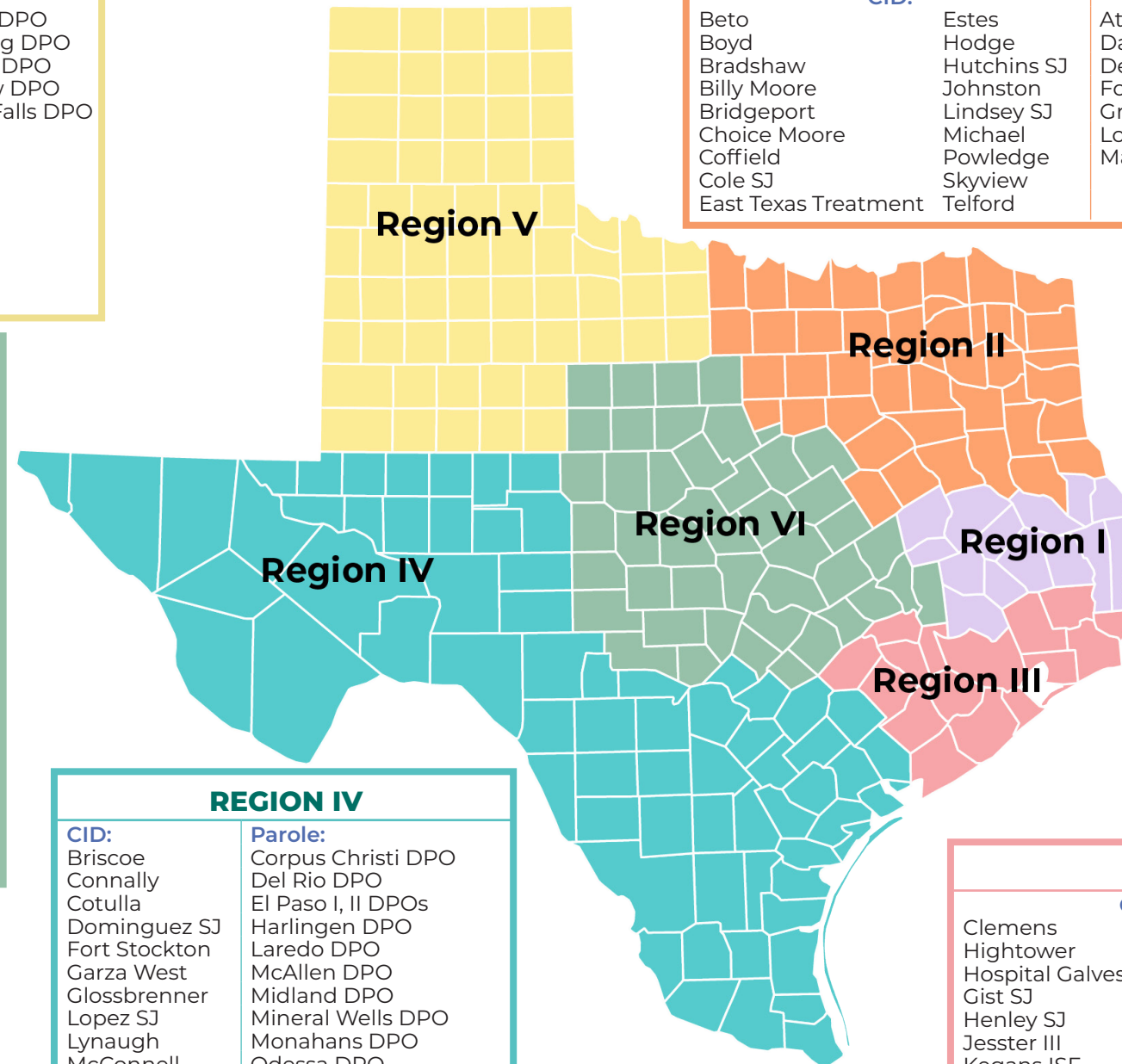
EMPLOYEE SUPPORT SERVICES REGIONS

REGION V

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|---|---|
| CID: Allred Baten ISF Clements Dalhart Daniel Formby SJ Jordan Mechler Montford Roach Smith Wallace Wheeler | Parole: Amarillo DPO Big Spring DPO Lubbock DPO Plainview DPO Wichita Falls DPO |
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REGION II

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|---|---|--|---|
| CID: Beto Boyd Bradshaw Billy Moore Bridgeport Choice Moore Coffield Cole SJ East Texas Treatment | CID: Estes Hodge Hutchins SJ Johnston Lindsey SJ Michael Powledge Skyview Telford | Parole: Athens DPO Dallas (all) DPOs Denton DPO Fort Worth (all) DPOs Greenville DPO Longview DPO Marshall DPO | Parole: Mt.Pleasant DPO Nacogdoches DPO Paris DPO Texarkana DPO Tyler DPO Waxahachie DPO |
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REGION VI

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| CID: Coleman Crain Hamilton Halbert Havins Hilltop Hobby Hughes Kyle Luther Marlin Middleton Murray Pack Patrick O'Daniel Robertson San Saba Sayle Travis SJ Woodman SJ | Parole: Abilene DPO Austin I, II DPOs Brownwood DPO Bryan/College Station DPO Georgetown DPO Temple DPO Waco DPO | Admin: Austin Admin Offices |
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REGION I

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| CID: Bell Byrd Diboll Duncan Ellis Estelle Ferguson Goodman Goree Holliday Huntsville Lewis Polunsky Wainwright Wynne | Parole: Conroe DPO Huntsville DPO | Admin: Huntsville Admin Offices |
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REGION IV

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| CID: Briscoe Connally Cotulla Dominguez SJ Fort Stockton Garza West Glossbrenner Lopez SJ Lynaugh McConnell Ney Sanchez SJ Segovia Stevenson Torres | Parole: Corpus Christi DPO Del Rio DPO El Paso I, II DPOs Harlingen DPO Laredo DPO McAllen DPO Midland DPO Mineral Wells DPO Monahans DPO Odessa DPO San Angelo DPO San Antonio (all) DPOs Seguin DPO Victoria DPO |
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REGION III

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| CID: Clemens Hightower Hospital Galveston Gist SJ Henley SJ Jester III Kegans ISF Leblanc Lychner SJ Plane SJ | CID: Memorial Ramsey Scott Stiles Stringfellow Terrell Vance Willacy SJ Young MC | Parole: Angleton DPO Beaumont DPO Dayton DPO Galveston DPO Houston (all) DPOs Orange DPO Rosenberg DPO Webster DPO |
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- Staff Victim Advocate - North
- Staff Victim Advocate - Central
- Staff Victim Advocate - South/West