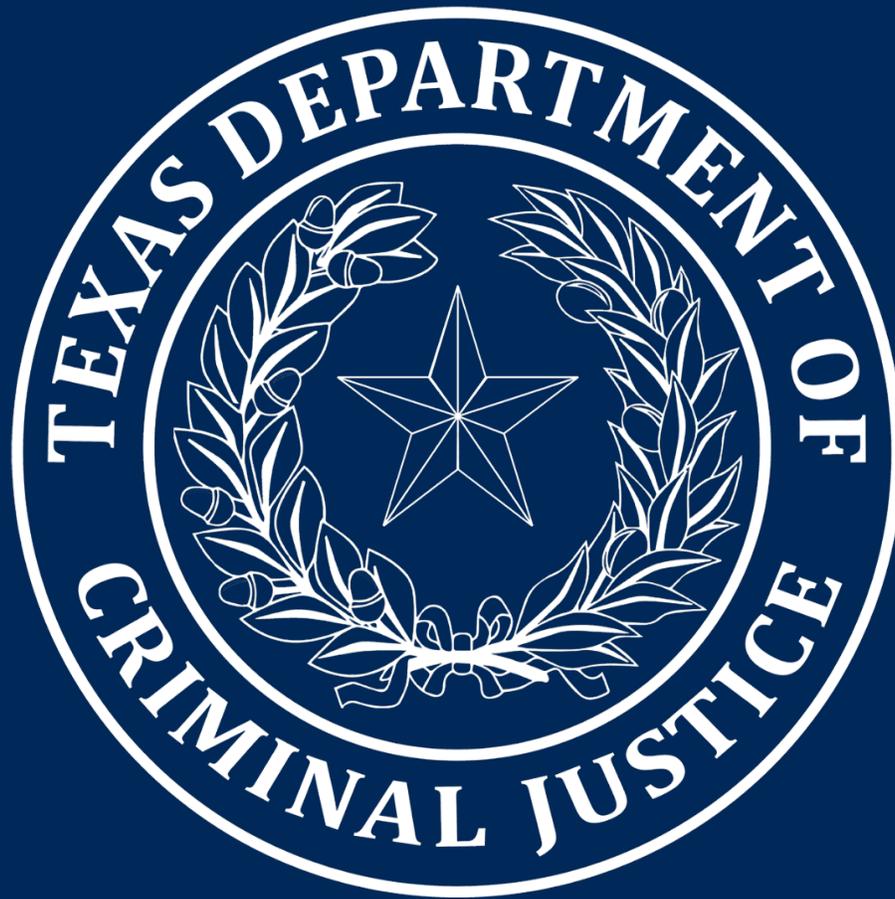


Texas Department of Criminal Justice



**Victim Services Division
Annual Report**

Fiscal Year 2025

Texas Board of Criminal Justice

P.O. Box 13084
Austin, Texas 78711
Email: tbcj@tdcj.texas.gov

Eric Nichols, Chair
Austin, Texas

Faith Johnson, Vice-Chair
Dallas, Texas

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Houston, Texas

Tom Fordyce, Member
Huntsville, Texas

Texas Department of Criminal Justice

P.O. Box 99
Huntsville, Texas 77342-0099
Phone (936) 437-2101

Bryan Collier, Executive Director



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Abbreviations

Board	Texas Board of Pardons and Paroles
CCP	Texas Code of Criminal Procedure
CID	Correctional Institutions Division
CRISP	Crisis Response Intervention Support Program
DVSC	Domestic Violence Services Coordinator
DPS	Texas Department of Public Safety
ESS	Employee Support Services
FY	Fiscal Year
HB	House Bill
IVSS	Integrated Victim Services System
MRIS	Medically Recommended Intensive Supervision
OIG	Office of the Inspector General
OIMS	Offender Information Management System
RVSC	Regional Victim Services Coordinator
SISP	Super Intensive Supervision Program
TDCJ	Texas Department of Criminal Justice
TxCVC	Texas Crime Victim Clearinghouse
TVAT	Texas Victim Assistance Training
VIS	Victim Impact Statement
VSD	Victim Services Division
VOMD	Victim Offender Mediation Dialogue





Mission and History

The mission of the VSD is to provide a central mechanism for victims to participate in the criminal justice system.

Victim Services was first established as a section in the Parole Division of the TDCJ in 1993. The creation of the Victim Services Section was a result of victims requesting services, the foresight of staff and the passage of victims' rights by the Texas Legislature.

Initially, the Victim Services Section notified victims about the status of the offender responsible for their victimization who was incarcerated within the TDCJ-CID. The number and types of notifications, most of which are legislatively mandated, have changed and expanded through the years to better inform victims, surviving family members, witnesses who testified at trial, and concerned citizens regarding offenders who are incarcerated and on parole or mandatory supervision. In addition to the written notification services, a toll-free hotline and a public portal are also provided by the VSD.

The VOMD program was formed within the section in 1993 after a victim requested this service. In 2001, the 77th Legislature passed legislation providing victims of violent crime the right to request victim offender mediation dialogue through this program.

The TxCVC was transferred from the Office of the Governor to the Victim Services Section in 1996. The TxCVC serves as a central source of information for victims, victim services and criminal justice professionals, and is tasked by legislative mandates regarding the VIS and other services. The TxCVC also provides training services and technical assistance.

In November 1997, the Victim Services Section was elevated to division status, allowing the new division to provide services more efficiently.

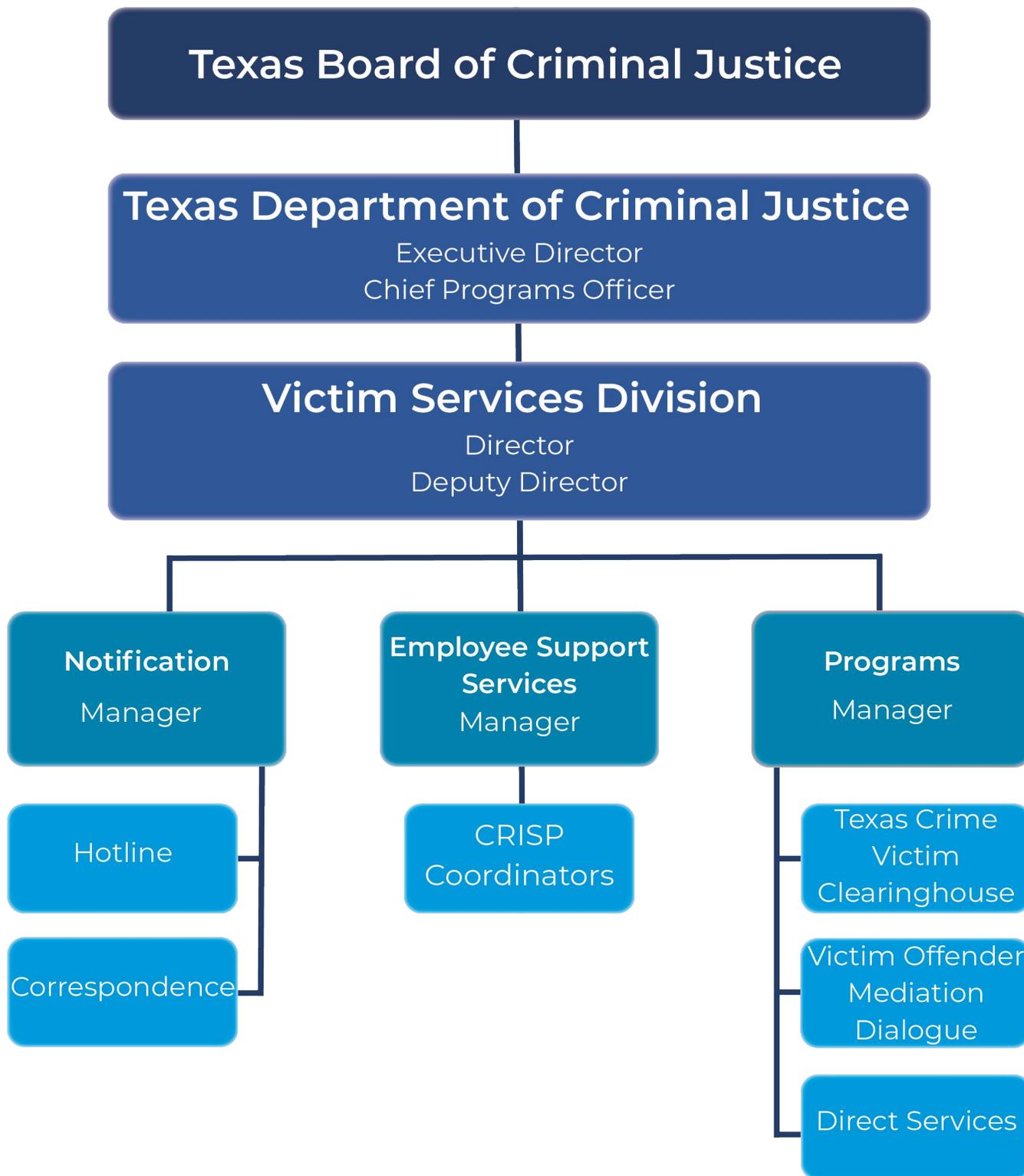
In May 2022, ESS was created to support staff wellness and crisis response.

As of August 31, 2025, the VSD consisted of 1 part-time and 51 full-time positions.

The VSD continues to support the mission of the TDCJ to provide public safety, promote positive change in offender behavior, reintegrate offenders into society, and assist victims of crime.



Organizational Structure





Summary of Services

IVSS allows the VSD to communicate information to IVSS registrants, including automated and manually generated notifications by letter, email, text message, phone call or any combination of their choosing.

IVSS public portal provides 24/7 access to information, resources, and the ability to update contact information and notification preferences on any device with internet capabilities.

Toll-free hotline (800-848-4284) VSD representatives are available Monday through Friday 8:00 a.m. to 5:00 p.m. Central Time, to provide offender information and referrals.

Processing VISs, protest letters, and other information submitted by victims, surviving family members, witnesses who testified at trial, and concerned citizens for review by the Board.

Processing Subsequent Indictment notifications from county and district attorneys who indict previous offenders on certain new felony offense charges.

Assistance for victims who request a meeting with the Board regarding an offender's parole review.

Provide the Board with new information from victims requesting that the Board reconsider their favorable vote to release an offender or consider imposing special conditions on an offender's supervision.

Assistance for victims who request a current photo of the offender responsible for their victimization.

Explanation of offender's status to include parole and mandatory supervision procedures.

Assistance for victims who request that the offender be prohibited from contacting them as well as assistance for victims who report unauthorized or prohibited contact by the offender responsible for their victimization.

Assistance for victims who report an offender may have violated TDCJ policy or state law.

Revision and distribution of the VIS form after each legislative session.

Collection and reporting of VIS statistics from Texas counties.

Development of recommended VIS processing procedures.



Summary of Services

Development of Crime Victim Assistance Standards for law enforcement, prosecutors, victim services professionals, and the courts.

Training provided in workshops, webinars, and online for victim services and criminal justice professionals regarding victims' rights, victim sensitivity, and the VIS.

Maintain the TVAT Online and host the TVAT Academy foundational victim services trainings.

Assistance with exercising post-conviction crime victims' rights.

Assistance in preparing victims witnessing an execution, along with support during and after the execution for the witnesses and their support persons.

Online Texas Victim Resource Directory that provides information about available resources throughout Texas.

Online Links Library that provides links to helpful tools, information, brochures, and helplines for victims.

Online Informational Video Library that provides information to assist victims of crime navigate the criminal justice system, exercise their rights, and access support and assistance.

Online Staff Wellness Resources Library that provides links to helpful tools and information for TDCJ staff regarding wellness and resiliency.

Production and distribution of quarterly online newsletter regarding new and innovative victim services.

Production and distribution of publications regarding victims' rights and TDCJ VSD services.

Information and referral for restitution and crime victim compensation inquiries.

Facilitation of the mediation dialogue process for victims who request a mediation dialogue with the offender responsible for their victimization.

Coordination of crisis intervention, peer support, and wellness training for TDCJ employees.

Direct services for TDCJ employees who become victimized while on or off duty.



Statutory Mandates

The Texas Constitution

Art. 1 Section 30

Texas Code of Criminal Procedure

Art. 2.023; Art 42.09(8)(a)(4); Art 42.21; Art 42.24; Art 56A.001; Art 56A.051(a)(6); Art. 56A.051(a)(7); Art 56A.051(a)(11); Art 56A.051(a)(12); Art 56A.0525; Subchapter D; Art 56A.152; Art. 56A.160; Subchapter K; Subchapter L; Subchapter M

Texas Government Code

Section 493.0251; Section 498.0042; Section 508.117; Section 508.153; Section 508.1531; Section 508.190; Section 508.191; Section 508.313; Section 508.324; Section 552.1325

Texas Civil Practice and Remedies Code

Section 154.023 (c)

Texas Family Code

Section 85.025 (c)

Texas Penal Code

Section 38.111

Texas Health and Safety Code

Section 841.022 (2)(A)

Texas Administrative Code

Title 37 Tex. Admin. Code § 152.51



Fiscal Year 2025 Highlights

Victim Notification

In March 2025, in response to victims' request, the Victim Services Division updated the IVSS to delay non-emergency overnight (after-hours) notifications until the following morning. Emergency notifications such as warrant actions, an inmate escape, and recapture are sent in real-time. However, all other notifications are only sent between the hours of 7 am - 8 pm. Additionally, victim sensitive dates (blackout dates) were implemented to recognize that certain dates, such as birthdays and holidays, are difficult days to receive notifications. Blackout dates also delay non-emergency notifications until the following morning. Emergency notifications are sent in real time on these dates.

IVSS Counties

The VSD has worked closely with the Office of the Attorney General to launch a new online victim notification registration portal known as IVSS Counties. The new portal integrates with the VSD's IVSS. The IVSS Counties portal's focus is to provide a user-friendly environment for victims to register to receive notifications regarding status changes in their offender's jail custody and/or court case. By integrating the county and post-conviction victim notification systems, victim notification will be seamless throughout the criminal justice system when/if the offender is sentenced to TDCJ. The portal went live on September 1, 2025.

Texas Victim Assistance Training Academy

In August 2025, the TxCVC hosted the tenth annual Texas Victim Assistance Training Academy in Georgetown, Texas. There were 42 student attendees from across the state. The four-day academy consisted of a comprehensive curriculum aimed at furthering the knowledge necessary when aiding a crime victim who may encounter various components within the criminal justice process. This year's attendees included criminal justice and victim services professionals in law enforcement, prosecution, the court system, post-conviction, and non-profit organizations with generally three years or less of criminal justice experience.

Victim Offender Mediation Dialogue

The VOMD staff have been involved in developing and facilitating a national Victim Offender Dialogue Facilitator Training Academy sponsored by the National Institute of Corrections.



Fiscal Year 2025 Highlights

Employee Support Services

The ESS increased the number of Crisis Response Intervention Support Program training courses provided to agency staff and participated in the first Wellness Walk, where the team engaged and spoke to unit staff on every shift providing peer support and information about the ESS program and services offered.

Victim Impact Statement Revision Committee

After the 89th Regular Legislative Session concluded, the TDCJ VSD TxCVC facilitated the 2025 VIS Revision Committee. Committee members throughout the state convened to discuss the legislative changes related to the VIS. Many recommendations proposed by the committee members sought to ease the VIS completion process for victims/survivors. Designated documents that required updates included the Victim Impact Statement form, Victim Impact Statement Quarterly Activity Report, "It's Your Voice" brochure, and the Victim Impact Statement Recommended Processing Procedures. Ultimately, the goal is to make these key documents easier and more user friendly for all victims as well as for criminal justice professionals.



Victims Served

IVSS

The VSD collects and analyzes data using IVSS. This information is helpful for VSD to determine the crime type of victims registering and, when combined with intake data, indicates which victim crime types VSD may be missing. This information can be used to identify gaps in service and formulate new, proactive outreach efforts to contact those victims.

New Registrants by Relationship

The table below shows how each registrant is related to the offender or offense they are being notified on. This is important information for staff when working with the registrants and is also used by the Board of Pardons and Paroles when the registrant has requested a board meeting.

New Registrants by Relationship

Actual Victim of the Offense	2,719
Victim of Previous Offense	141
Victim of Offense – Not Prosecuted	1,919
Company/Corporation/Agency	27
Concerned Citizen	1,266
Criminal Justice Professional	222
Legal Guardian	581
Legal Guardian – Not Prosecuted	27
Legal Guardian – Previous Offense	15
Next of Kin/Close Relative of Deceased Victim	1,251
Next of Kin/Close Relative of Deceased Victim – Not Prosecuted	23
Next of Kin/Close Relative of Deceased Victim – Previous Offense	23
Offender Family – Not a Victim (Does not receive notifications, for data collection purposes only)	4
Parent of Now Adult Victim	244
Victim Advocate	255
Witness	24
Witness – Close Relative*	45
Total New Registrants	8,786

*A person who was the spouse of a deceased witness at the time of the witness's death or is a parent, adult sibling, or child of a deceased witness.

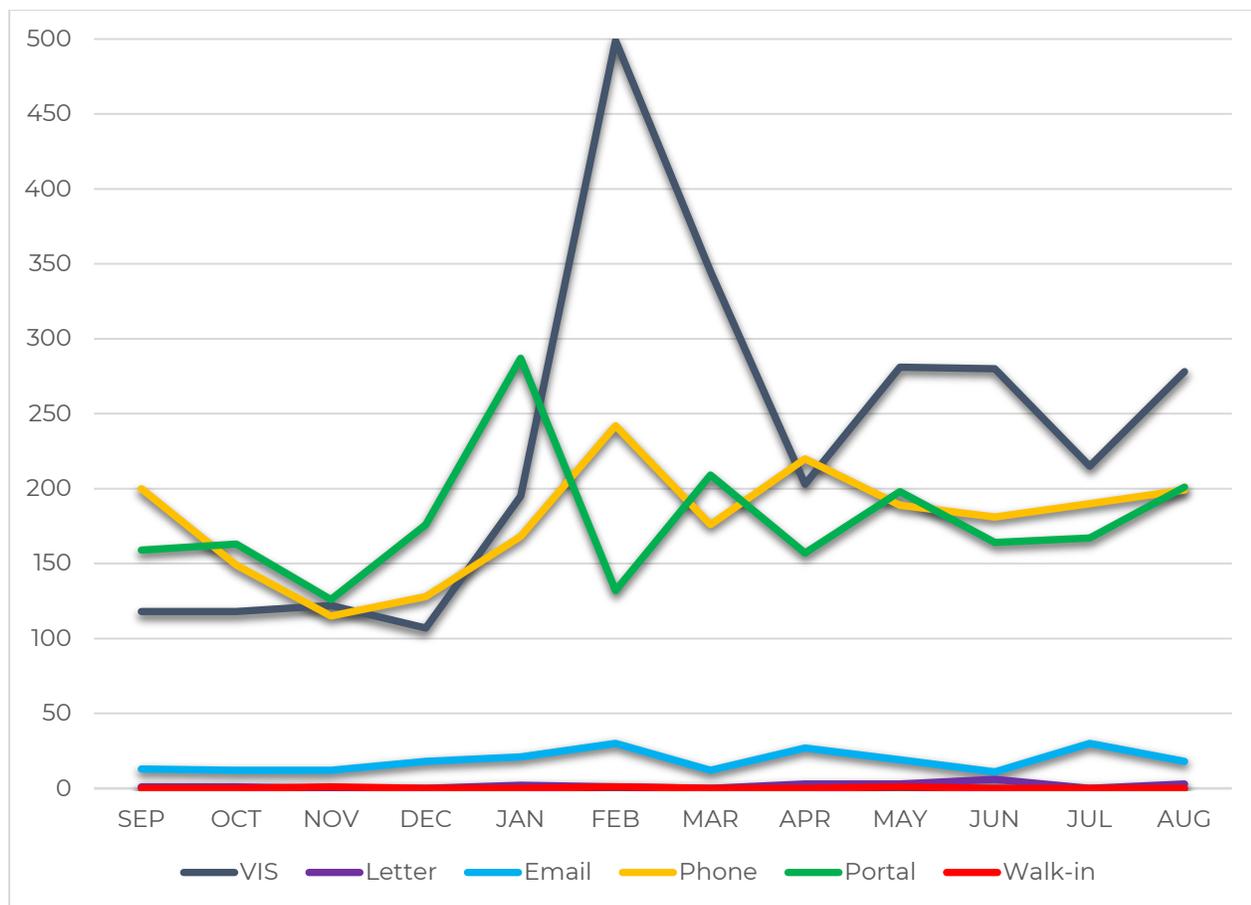


Victims Served

New Registrants by Method

Victims, surviving family members, concerned citizens, and criminal justice professionals can register through IVSS for notifications and services by email, letter, phone call, and/or text. During FY 2025, 8,786 new registrants were added.

The chart below shows the new registrants in FY 2025 by registration method.



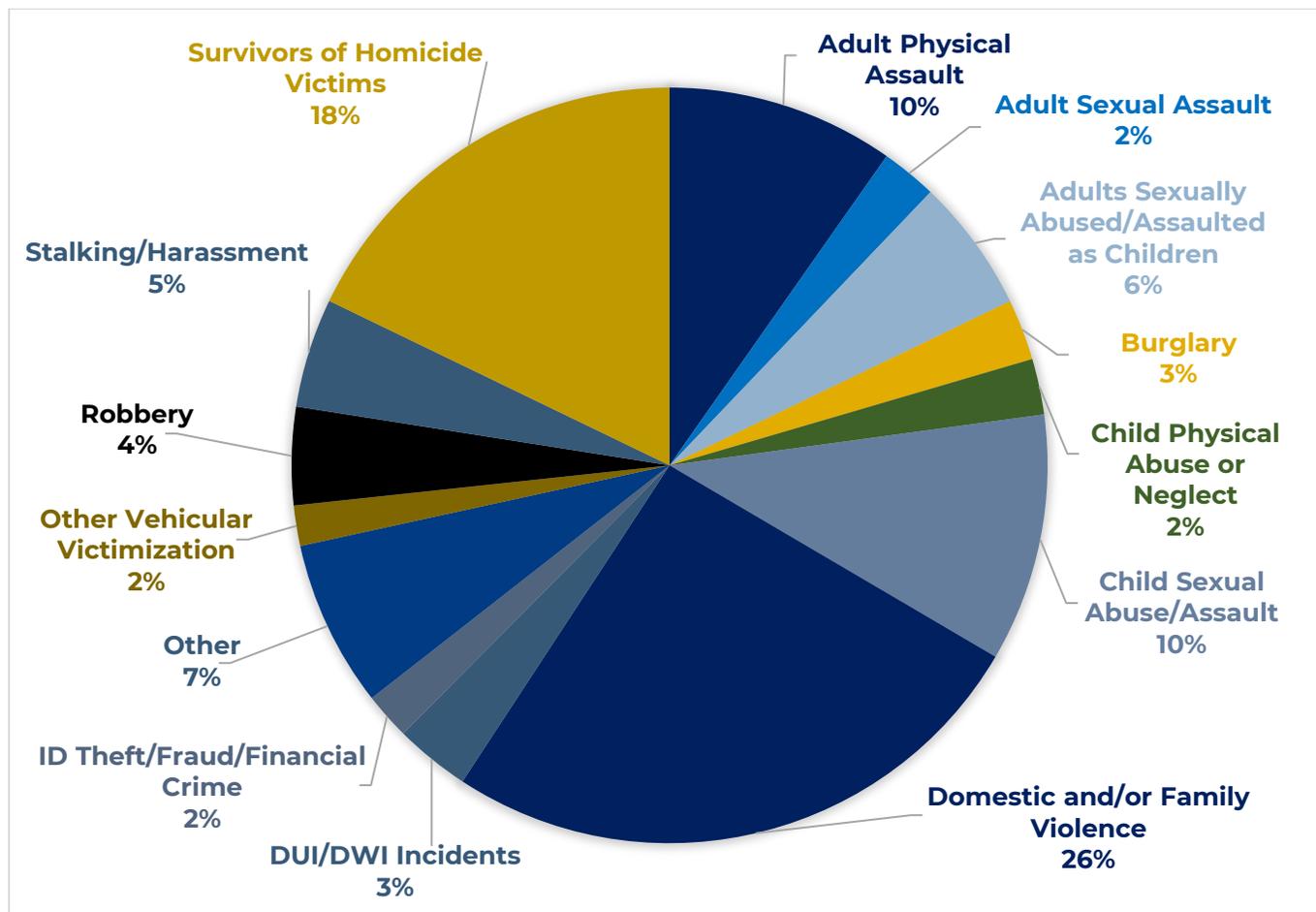


Victims Served

New Registrants by Crime Type

The chart below shows the type of victimization for newly registered victims in FY 2025. The crime types are tracked by individual registrants and may not directly reflect the offense of conviction. For example, the registrant may be a victim of sexual assault, but the offender pleaded guilty to the lesser offense of burglary of a habitation. Not all registrants are victims and non-victim registrants will not have a crime type. Some victims may have more than one crime type. The most common crime types for registrants added in FY 2025 are: Domestic and/or Family Violence, 1,834; Survivors of Homicide Victims, 1,269; Child Sexual Abuse/Assault, 755.

Crime types categorized as “Other,” for the purposes of this chart, include Arson, Child Pornography, Elder Physical Abuse or Neglect, Elder Sexual Abuse/Assault, Hate/Bias Crime, Human Trafficking: Sex, Human Trafficking: Labor; Kidnapping Custodial, Kidnapping Non-Custodial, Unknown, and Violation of a Court Order. Taken collectively, these crime types make up about 7 percent.





Notification Section

The VSD Victim Notification Section uses IVSS to provide registered individuals with notifications regarding the status of an offender. The IVSS registrants can elect to receive notifications by letter, email, text message, phone call or any combination of their choosing.

The system provides notifications regarding several phases of an offender's incarceration and supervision, including the parole review process. Each case is unique, and notifications are driven by the status of the offender.

Victims, surviving family members, witnesses who testified at trial, concerned citizens, and victim services and criminal justice professionals are eligible to register in IVSS. Registrants are added to the system upon their request. This request is either submitted by a victim's completed VIS, the registrant contacting the VSD directly, or through the IVSS public portal.

The VSD Notification Hotline staff are available Monday through Friday from 8:00 a.m. to 5:00 p.m. on the toll-free hotline (800-848-4284) to assist with inquiries regarding an offender's status including their location, parole eligibility, and the parole review process, as well as victims' rights, referrals, and other services offered by the VSD. If a caller contacts our office outside of the business hours, callers may leave a voicemail and a VSD staff member will return their call the following business day.

The VSD Notification staff process VISs received by the division. If requested on the VIS, the victim is registered in IVSS. Victims may also request on the VIS that the offender be prohibited from contacting them while the offender is incarcerated. The VSD notification staff will forward this request to the CID, who will add the victim to the offender's negative mailing list. A victim may also contact the VSD to request to be placed on an offender's negative mailing list. All VISs received are processed for review by the Board.

The VSD Notification Analysts assist victims during the parole review process and provide certain notifications. This includes notifying and assisting victims who wish to submit protest information when an offender is being reviewed for MRIS or if the Board is considering withdrawing special conditions, such as SISP.



Notification Section

IVSS notifications are automatically generated when an action for an offender is recorded on the TDCJ Micro Focus system or in OIMS. For example:

- an offender is placed in the parole review process;
- an offender’s parole review process is complete, and he/she has received a tentative favorable action (vote) for release;
- an offender’s parole review process is complete and release to parole/mandatory supervision was denied;
- an offender’s release certificate is issued for release to parole/mandatory supervision;
- an offender is released to the custody of a law enforcement agency on bench warrant;
- an offender has returned to TDCJ custody from bench warrant;
- an offender has been issued a pre-revocation warrant;
- an offender has been arrested on a pre-revocation warrant; and
- an offender’s pre-revocation warrant has been withdrawn.

Notifications sent by TDCJ VSD in FY 2025 include:

Notifications by Letter	50,646
Notifications by Email	76,075
Notifications by Text	40,238

Notification Analysts produce notifications in situations where the event cannot be linked to an action recorded on the TDCJ Micro Focus or in OIMS, or the notification is deemed urgent. When deemed emergency or urgent, telephone notifications precede the manually created notification. For example:

- an offender escapes from TDCJ CID custody;
- an escapee is captured;
- an offender dies while incarcerated or on parole/mandatory supervision;
- the VSD staff has forwarded new information on behalf of victims requesting that the Board reconsider their favorable vote to release an offender to supervision and a decision has been made; or



Notification Section

- the VSD staff has forwarded new information on behalf of victims requesting that the Board consider imposing special conditions on an offender’s supervision and a decision has been made.

Notification Highlights for FY 2025:

<p>IVSS registrants receive notification when an offender is released from TDCJ custody, either to parole/mandatory supervision or when an offender directly discharges his/her sentence. Registrants may receive a series of release notifications depending on the status of the offender.</p>	<p>The Board can impose an electronic monitoring condition as part of an offender’s parole/mandatory supervision. If this condition is imposed, IVSS registrants receive notice of the condition.</p>
<p>Release notifications 21,209</p>	<p>Release notifications including a notice of the electronic monitoring condition (included in Release notifications) 1,862</p>
<p>When an offender is released to the custody of a peace officer under a writ of attachment or on bench warrant, IVSS registrants receive notification including the date of release on bench warrant and name of county or state receiving the defendant into custody. This also includes federal and out-of-state bench warrants.</p>	<p>IVSS registrants receive notification when an offender is returned from bench warrant to the custody of TDCJ. This also includes federal and out-of-state bench warrants.</p>
<p>Released on bench warrant* notifications 634</p>	<p>Returned from bench warrant* notifications 672</p>
<p>IVSS registrants receive notification when an offender who was previously convicted of an offense listed in CCP Art. 42A.054(a) or for which the judgment contains an affirmative finding under Art. 42A.054(c) or (d) is subsequently indicted on another offense under Art. 42A.054.</p>	<p>When an offender has threatened bodily harm or is making unauthorized contact with a victim, an analyst will refer the information to the OIG to assign to an investigating officer and suggest disciplinary action or prosecution.</p>
<p>Subsequent indictment notifications 83</p>	<p>OIG Referrals 211</p>

**An offender may be released to the custody of a peace officer one fiscal year but not returned to TDCJ until a later fiscal year.*



Notification Section

The VSD collaborates with the Board by:

- processing VISs, protest letters, and other information submitted on behalf of victims to the Board;
- notifying the Board of victims who are requesting a meeting with a board member or parole commissioner;
- providing information and explanation of parole and mandatory supervision procedures to victims;
- providing accompaniment services, upon request, to in-person meetings with the Board;
- providing the Board with new information from victims requesting that the Board reconsider their favorable vote to release an offender or consider imposing special conditions on an offender's supervision;
- notifying victims of the Board's decision regarding their requests for special conditions; and
- working closely with the Board's Victim Liaison Program to assist victims and provide direct services.

Transmittals processed for the Board's review	179
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Victims/concerned citizens were provided support and accompaniment by VSD staff during meetings with the Board*	1
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**The Board Victim Liaison program has primary responsibility for providing support and accompaniment. Their statistics are not included in this number.*



Notification Section

The VSD collaborates with the Board by providing:

MRIS notifications	<p>MRIS allows for the early parole review and release of certain categories of offenders. All MRIS applicants are carefully screened by the TDCJ Texas Correctional Office on Offenders with Medical or Mental Impairments and, prior to MRIS approval, the parole panel must determine that the offender is no longer a threat to public safety and poses no risk of committing future offenses due to his or her medical and/or psychiatric condition.</p> <p>The VSD staff assist victims in submitting information for the Board to consider during the offender’s review.</p>	492
Notifications when the Board considers withdrawing SISP	<p>The SISP is the highest level of supervision provided by the TDCJ Parole Division. The SISP involves several components including global positioning system (GPS) electronic monitoring.</p>	1,087
SISP Continued* notifications	<p>The offender is required to comply with 24-hour daily schedules, which must be pre-approved in writing by their parole officer. In the event the Parole Division determines the offender is suitable for withdrawal of the condition, the information is forwarded to the Board for consideration. The offender remains on SISP until the Board withdraws the condition or the offender discharges the sentence.</p>	415
SISP Withdrawn* notifications	<p>The VSD notifies IVSS registrants if the Board is considering the withdrawal of the SISP condition imposed on the parolee’s supervision. The VSD also notifies registrants when the condition is withdrawn or continued.</p>	512

**An offender may be placed into consideration for SISP withdrawal in one fiscal year and be voted in another.*



Notification Section

Correspondence Received

VSD staff receives and processes VISs, protest letters, and other information submitted by victims and concerned citizens for the Board to consider during an offender’s parole review. In addition, VSD staff receive other inquiries regarding the VSD programs and services.

VSD also processes unsolicited letters received from offenders incarcerated in the CID expressing apologies to the victims of their crimes.

To reduce the likelihood of possible revictimization, the VSD staff screen the letter and first determine whether applicable no contact rules, laws, or court orders prohibit the offender from contacting the victim, then process appropriate apology letters according to the established division procedures. If an apology letter is screened and approved for further processing, the VSD will attempt to contact the victim to inform them of the letter and offer them the choice of receiving the letter.

Correspondence received in FY 2025	15,778
Protest or other information submitted for the Board to consider during an offender’s parole review or other correspondence relating to VSD services were received and processed	12,099
VISs were received and processed for the Board to consider during an offender’s parole review	3,632
Apology letters from offenders were processed and placed into the Apology Bank	47



Notification Section

Telephone Services

Toll-free Hotline:

The VSD Notification Hotline staff are available Monday through Friday from 8:00 a.m. to 5:00 p.m. to provide offender status information and to assist victims, surviving family members, concerned citizens, victim services and criminal justice professionals. VSD staff can add registrants to IVSS for notifications, inform victims of their rights, provide public information, explain parole/mandatory supervision procedures, and provide appropriate referrals.

Total hotline calls received

10,127

Notifications by Phone:

The VSD staff will call registrants to notify them when an offender is being processed for release. In addition, some emergency or sensitive notifications are also made by phone calls from VSD staff. These calls include notifications of offender death while incarcerated or on parole; notifications related to execution events, such as clemency requests and stays; and escape and recapture notifications.

Phone call notifications made by VSD staff

6,417



Notification Section

Subsequent Indictment Notifications:

HB 104 (85th Legislature, Regular Session) created a victim notification which requires collaboration between the VSD and Texas district attorneys' offices. During FY 2025, there were 518 eligible HB 104 subsequent indictments received from district attorneys in 40 counties. The VSD was able to notify 82 previous victims regarding 41 offenders with subsequent offenses.

County	House Bill 104 Indictments Submitted	County	House Bill 104 Indictments Submitted
Angelina	17	Howard	2
Bell	5	Hunt	8
Burnet	2	Jackson	2
Caldwell	1	Johnson	4
Cass	5	Liberty	9
Dallam	1	Limestone	3
Dallas	142	Llano	4
Fannin	2	Lubbock	18
Fisher	1	Mitchell	1
Fort Bend	3	Montgomery	13
Grayson	14	Moore	1
Guadalupe	2	Navarro	6
Hale	3	Nolan	4
Harris	61	Rains	10
Harrison	3	San Patricio	31
Hays	6	Smith	4
Hidalgo	57	Tarrant	19
Hill	1	Taylor	12
Hood	1	Travis	35
Hopkins	2	Victoria	3
Eligible HB 104 subsequent indictments		518	
Offenders with registered victims		41	
Victims notified		82	



Employee Support Services

While stress and potential exposure to trauma are an inherent part of the job, TDCJ staff are not alone in navigating their experiences. The goal of the ESS section is to coordinate responses to support all TDCJ staff. ESS CRISP Coordinators collaborate with CRISP peer teams and Staff Impact Teams to provide services to employees including peer support, information and referral, critical event support and debriefing, training, and follow up.

The ESS CRISP Coordinators are located in each CID region. They are available to meet with staff by phone, videoconference, or in person. The CRISP Coordinators have criminal justice backgrounds and are trained in peer support and crisis intervention. They help with connections to additional resources and are not meant to be a replacement for mental health counseling or therapy. The goal is to equip staff with skills and knowledge for managing the stress of the job to maintain quality of life both on and off-duty.

The Staff Impact Team is comprised of division directors, deputy division directors, section managers, and VSD staff who have been trained in crisis intervention. Team members meet with impacted staff approximately 10 – 14 days post critical event to provide additional peer support alongside CRISP peer teams and the ESS staff.

The ESS staff victim advocates partner with the OIG by receiving referrals made by investigators in cases where staff members have been victimized while on duty. They also provide services and assistance directly to staff who are victimized while off duty. Their goal is to respond to the emotional and physical needs of crime victims, explain their rights, assist with Crime Victims Compensation, and provide support through the criminal justice system.

Number of TDCJ employees provided individual services	3,960
Number of Staff Impact Team responses	76
Number of staff served by Staff Impact Team	833
Staff Victim Advocate Outreach	1,085



Victim Offender Mediation Dialogue

The VOMD program provides an opportunity for victims or surviving family members of violent crime as defined by CCP Art. 56A.051 (11) to initiate an in-person meeting with the offender responsible for their victimization. Some common reasons that victims request VOMD include wanting to convey the impact of the crime to the offender, regain a sense of control, to ask questions that only the offender can answer, to determine if the offender is remorseful, and to offer forgiveness.

VOMD cases can be initiated by victims or surviving family members of violent crime. The offender must be incarcerated or on parole/mandatory supervision to participate in the program. Participating in the VOMD program is completely voluntary for both the victim and offender. If the offender agrees to participate, they must take responsibility for the crime of record. VOMD provides victims the opportunity to have a structured meeting in a safe and secure environment.

Once assigned to a mediator, the VOMD case process can take from four to six months or longer depending on the readiness of the victim and offender. The VOMD program can be a very sensitive and highly emotional process. The mediator assigned to the case will work closely with the victim to identify individual support systems and support services. The mediator assigned to the VOMD case will meet with the victim and the offender separately during the preparation phase. The preparation phase is crucial in clarifying personal goals, processing emotions, and lessening the chance of revictimization.

VOMD cases initiated*	73
VOMD cases assigned	64
VOMD mediations conducted	24

**Victims can initiate a VOMD case by contacting the VSD. Some VOMD cases are initiated in one fiscal year but are not conducted until a later fiscal year.*

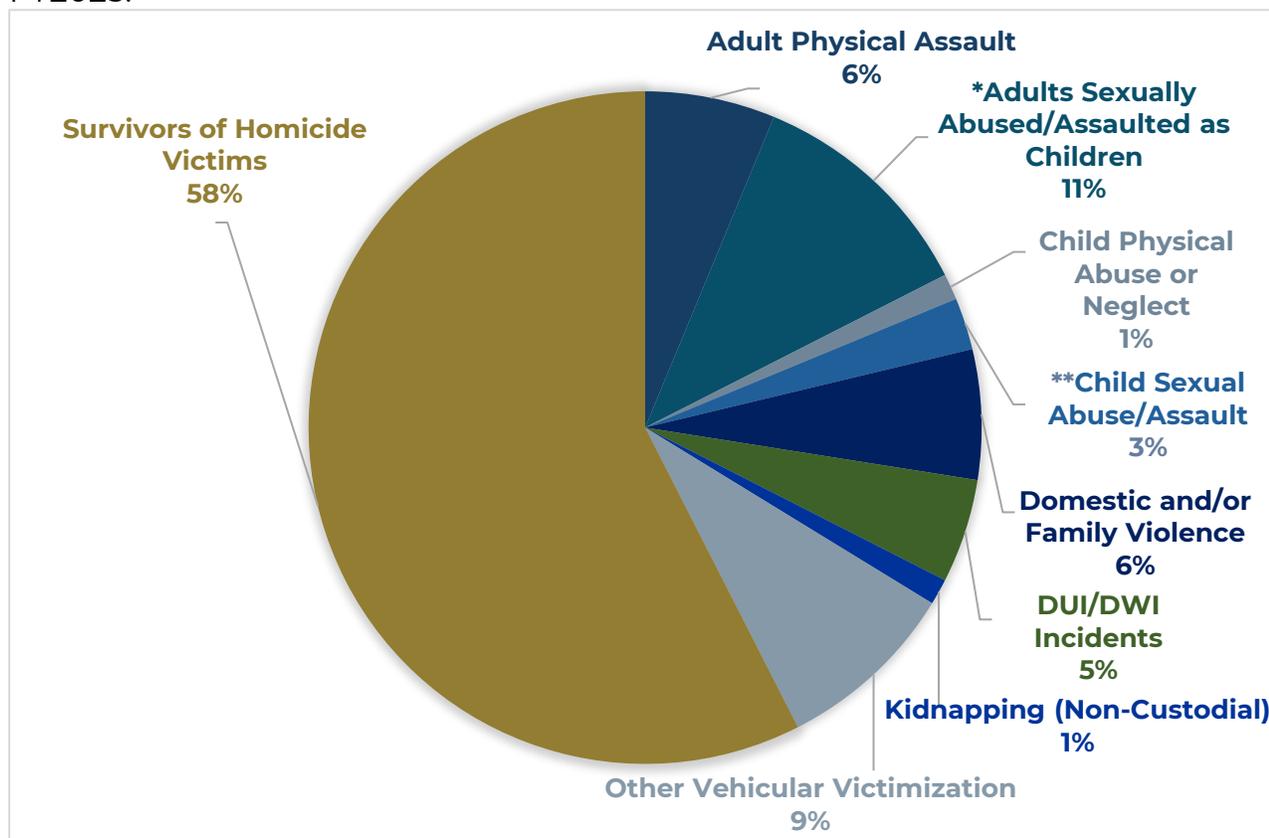
The VOMD program is not intended to have any bearing on the participating offender’s status in the judicial, appellate, or corrections system. The mediation is scheduled when the participants and the mediator agree that they are ready to meet in-person. To ensure safety for participants and their sensitive information, all VOMD case information is confidential. Mediations are conducted at the facility where the offender is incarcerated or at the offender’s parole office.

Victim Offender Mediation Dialogue

During the mediation process, cases may close for various reasons. Of the 73 cases assigned in FY 2025, seven closed due to loss of contact with the victim, 27 closed due to offender withdrawal, and 24 were closed due to victim withdrawal. Often, a victim may choose to withdraw during the process because of personal reasons or by having met their goals while participating in the preparation process.

A Creative Alternative mediation is offered to victims who do not want to meet with an offender face to face but wish to express to the offender the impact the crime has had on them or to ask questions of the offender and receive answers. Creative Alternatives typically include a letter written by the victim and facilitated by a mediator. Based on the victim’s goals, the offender may respond to the victim in a letter which will be delivered by the mediator. Both the victim and offender must agree to participate in the Creative Alternative process.

This chart displays the crime types of VOMD participants for all cases initiated in FY2025.



**Adults Sexually Abused/Assaulted as Children crime type are individuals who were minors at the time of the offense but are now adults. The VSD does not provide services to minors.*

***Child Sexual Abuse/Assault crime type consists of parent/guardian(s) of the minor victim.*



Direct Services

Regional Victim Services Coordinators (RVSC)

The RVSCs provide direct services to victims. The RVSCs are strategically placed in regions throughout Texas and assist victims with VISs, Crime Victims' Compensation, and notification services. The services provided to victims include, but are not limited to:

- assistance with Crime Victims' Compensation;
- criminal justice and law enforcement accompaniment;
- assistance with IVSS;
- assistance with VISs; and
- victim advocacy.

RVSCs provide training to victim services and criminal justice professionals within their respective region. Training topics include the VIS, services offered by the VSD, and post-conviction victims' rights.

New victims served	3,781
Continuing victims served	525
Victims and victim services/criminal justice professionals trained	361
Victim services/criminal justice professionals received outreach	2,105

Domestic Violence Services Coordinator (DVSC)

The DVSC conducts research to locate victims of newly received TDCJ inmates whose offense is of domestic violence, stalking, or sexual assault or who may be serving time for offenses other than domestic violence, stalking, or sexual assault but they have a history of perpetrating interpersonal violence. Outreach to the victims includes offering to register them to receive notifications on status changes regarding their offender, providing information, services, and referrals.

Outgoing calls conducted by the DVSC to victims	1,937
Victims registered in IVSS for notifications	506



Direct Services

Assistance and Support During Executions

The VSD works with victims' families during the execution process, regardless of their choice to view the execution. According to Title 37 Texas Administrative Code § 152.51, as many as five relatives, plus a spiritual advisor, can witness the offender's execution. Witnesses may also include law enforcement personnel and trial officials. Victim witnesses are prepared for and accompanied to the execution by VSD staff members. Victims may bring support persons who will not view the execution but will provide support to those victim witnesses. VSD staff also provide follow-up support and referrals as needed.

Victims witnessing the execution of an offender	26
Support persons accompanying victim witnesses	12
Executions attended by victim witnesses, their support persons, and VSD staff	6



Texas Crime Victim Clearinghouse

The TxCVC serves as a central source of information for victims, victim services and criminal justice professionals. The array of information ranges from brochures, publications and a quarterly e-newsletter, *The Victim's Informer*, all of which are available online. In addition, the TxCVC provides the online Texas Victim Resource Directory that categorizes service providers by Texas geographic location, services provided, and crime types served.

The TxCVC is mandated to revise the Victim Impact Statement (VIS) after every legislative session, collect VIS statistics from each district and county attorney's office, and develop VIS Recommended Processing Procedures, and Crime Victim Assistance Standards.

Furthermore, the TxCVC provides in-person training and webinars to victims, victim services and criminal justice professionals. The TxCVC also maintains the TVAT Online, a web-based statewide foundational victim assistance training focused on victim-centered service delivery and professional development. A four-day, in-person, foundational TVAT Academy is hosted by the TxCVC yearly. The Academy curriculum follows the victims' experience through the criminal justice system which provides for accurate assessment of victims' needs, victim services professional awareness of multidisciplinary teamwork, and seamless service delivery from all victim services professionals.

Publications Provided by the TxCVC

- Your Rights, Your Voice, Your Participation
- Texas Crime Victims' Rights
- Do You Know Your Additional Rights?
- It's Your Voice
- Texas Crime Victim Clearinghouse
- Victim Offender Mediation Dialogue Program
- Victims' Rights and Services for TDCJ Staff
- VIS Recommended Processing Procedures
- Crime Victim Assistance Standards



Texas Crime Victim Clearinghouse

Informational Resources Provided by the TxCVC

- *The Victim's Informer*: quarterly e-newsletter aimed at providing information on new and innovative services for victims and victim services professionals.
- Safety Plan: Personal safety plan for victims/survivors of TDCJ offenders.
- Texas Victim Assistance Training Online: provides information on the online statewide victim assistance training focused on victim-centered service delivery and professional development.
- Links Library: provides links to helpful tools, information, brochures, and helplines for victims of crime.
- Informational Video Library: connects victims of crime to information they may need to navigate the criminal justice system, exercise their rights, and access support and assistance. The library also serves as a resource for victim services and criminal justice professionals who wish to receive training and information on specific subjects related to serving victims of crime.

Texas Victim Resource Directory

The Texas Victim Resource Directory, available through the IVSS portal, provides national, state, and local resources for victims, victim services and criminal justice professionals.

A wide array of resources can be searched by crime type, type of service, city or county, and by the name of an organization. The resource directory can also be searched using a map of Texas counties.

Agencies are included in the resource directory	1,135
Local systems-based agencies	725
Statewide systems-based agencies	10
Local non-profit community-based agencies	371
Statewide non-profit community-based agencies	29



Texas Crime Victim Clearinghouse

Training Initiatives

The TxCVC provides training to victims, victim services and criminal justice professionals through in-person training, online training, and webinars. Training topics in FY 2025 included:

- Domestic Violence
- Victim Service Division
- TDCJ VOMD
- Employee Support Services
- VOMD: Working with Victims of Sexual Assault & Family Violence
- Domestic Violence Awareness Safe Housing for Survivors
- The Holidays and Grief
- Vicarious Trauma in Victim Advocacy
- Federal Bureau of Investigation Victim Services Division Overview
- Interstate Compact for Adult Offenders
- Ethics in Victim Advocacy
- Abuse: Addressing the Intersection of Epistemology and Implicit Bias in Abuse Investigations
- How to Spot and Prevent Child Sexual Exploitation
- Restitution in the Parole Division
- Hidden Evidence and Clear Obligations: What Victim Advocates Need to Know About Their Roles in Evidence Disclosure

Texas Victim Assistance Training Online and Academy

The TVAT Online is a web-based statewide foundational victim assistance training focused on victim-centered service delivery and professional development that compliments other victim services initiatives and enables new advocates to acquire baseline professional skills and competence.

The training is broken down into four distinct modules:

- Ethics
- Crime Victims' Rights
- Role of the Victim Services Professional
- Safety Planning

The training is available free of charge and students can access TVAT Online at any internet accessible location. The TVAT Online is designed to be taken as the student's schedule permits. Students may log into and out of the training to review the modules at their convenience.



Texas Crime Victim Clearinghouse

The TVAT Online provides access to comprehensive training to individuals who may not have been able to attend training due to lack of funding or time constraints.

The TVAT Online also includes a Resiliency Module. This training module, designed to be taken with the current TVAT Online curriculum or by itself, explores some of the strategies that can help victim services and criminal justice professionals recognize, reduce, and transform the negative changes that may come from working with people who have suffered extreme trauma, grief, and loss. The module covers coping practices, skills, and techniques that can help build a resiliency program and prevent or mitigate symptoms of vicarious trauma.

In August, the TDCJ VSD hosted the 10th Annual TVAT Academy, a four-day foundational level training for victim advocates and criminal justice professionals with less than three years of experience in the field. The academy was attended by 42 students who work in varying capacities with victims and survivors of crime. Other attendees joined from various police departments, prosecutor’s offices, community supervision and corrections departments, and other governmental and non-governmental victim services programs throughout the state of Texas.

Funding for the TVAT Academy is part of a Victims of Crime Act (VOCA) grant awarded to the TxCVC by the Criminal Justice Division of the Office of the Governor. The training is designed to help participants develop a better understanding of crime victims’ experiences, as well as their rights, available services, and overall needs. Instruction is facilitated by experienced victim services and criminal justice professionals from the Austin Police Department, DPS, Bexar County Criminal District Attorney’s Office, 81st Judicial District Attorney’s Office, Texas Juvenile Justice Department, the Texas Board of Pardons and Paroles, the Office of the Attorney General, and the TDCJ.

Students completed TVAT Online coursework in FY 2025	567
Attendees at TVAT Academy in August 2025	42
Number of victims, victim services and criminal justice professionals who received training through in-person training, online training, and webinars	3,749



Texas Crime Victim Clearinghouse

Victim Impact Statement Statistics

The CCP Chapter 56A Subchapter D mandates that the TxCVC, in collaboration with the TDCJ Community Justice Assistance Division and the Board, develop the VIS form and a survey plan to maintain statistics on the numbers and types of persons who are provided VISs each year.

All district and county attorneys who represent the 254 Texas counties are required to submit quarterly VIS reports. The VSD receives reports from the district or county attorney's office referencing how many VISs were provided to victims by that office and how many VISs were completed and returned to the office.

Victim Impact Statement (VIS): a form used by a victim to record the emotional and psychological impact, physical injury, and economic loss a crime has had on a victim and his or her family members. A victim may request to be notified of events regarding their offender throughout the criminal justice system. The VIS provides information to personnel in many stages of the criminal justice system. The VISs are provided to victims as defined in CCP Art. 56A.001.

Number of VISs Provided to Victims by the County: represents the number of VISs provided to victims by the county attorney's office, district attorney's office or both during the fiscal year as reported on the VIS Activity Report.

Number of VISs Returned to the County: represents the number of completed VISs returned by victims to the county attorney's office, district attorney's office or both during FY 2025 as reported on the VIS Activity Report.

VIS Rate of Return: represents the rate of return for each county. This rate is calculated by comparing the VISs provided and returned during FY 2025. It is important to note that a VIS may be provided in one fiscal year and returned in another.

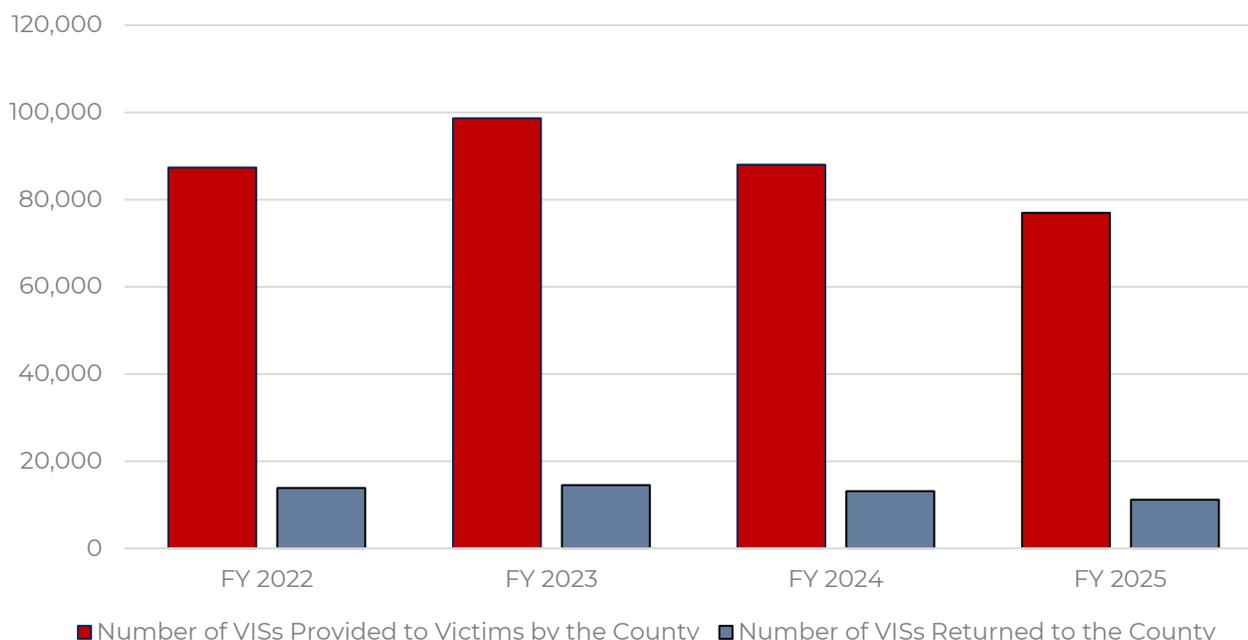
Non-Reported (NR): instances where no VIS Activity Reports were received from the county attorney's office or district attorney's office during the fiscal year.



Texas Crime Victim Clearinghouse

The following chart reflects the statistics reported on the VIS Activity Report for all reporting Texas counties over the past four fiscal years.

VIS Activity Report



The following table reflects the statistics reported on the VIS Activity Report for each Texas county for FY 2025. The VSD may have received a report from the district or county attorney's office, or both.

County	Number of VISs Provided to Victims by the County	Number of VISs Returned to the County	VIS Rate of Return
Anderson	45	14	31%
Andrews	23	7	4%
Angelina	272	70	26%
Aransas	51	10	20%
Archer	13	1	8%
Armstrong	0	0	NR
Atascosa	122	27	22%
Austin	0	0	NR
Bailey	13	3	23%



County	Number of VISs Provided to Victims by the County	Number of VISs Returned to the County	VIS Rate of Return
Bandera	23	4	17%
Bastrop	118	19	16%
Baylor	22	8	36%
Bee	0	0	NR
Bell	1,992	295	15%
Bexar	0	0	NR
Blanco	13	6	46%
Borden	0	0	NR
Bosque	8	2	25%
Bowie	0	0	NR
Brazoria	847	65	8%
Brazos	0	0	NR
Brewster	0	0	NR
Briscoe	0	0	NR
Brooks	0	0	NR
Brown	60	14	23%
Burleson	0	0	NR
Burnet	78	15	19%
Caldwell	0	0	NR
Calhoun	54	15	28%
Callahan	17	4	24%
Cameron	204	11	5.5%
Camp	11	7	64%
Carson	0	0	NR
Cass	241	51	21%
Castro	0	0	NR
Chambers	72	16	22%
Cherokee	10	6	60%
Childress	0	0	NR
Clay	12	2	17%
Cochran	0	0	NR
Coke	4	0	0%
Coleman	0	0	NR
Collin	2,499	324	13%
Collingsworth	0	0	NR
Colorado	0	0	NR
Comal	418	33	8%



County	Number of VISs Provided to Victims by the County	Number of VISs Returned to the County	VIS Rate of Return
Comanche	0	0	NR
Concho	2	0	0%
Cooke	98	27	28%
Coryell	235	33	14.0%
Cottle	1	0	0%
Crane	9	3	33%
Crockett	0	0	NR
Crosby	0	0	NR
Culberson	0	0	NR
Dallam	2	0	0%
Dallas	4,270	219	5%
Dawson	0	0	NR
Deaf Smith	272	0	0%
Delta	24	9	38%
Denton	2,255	301	13%
Dewitt	30	3	10%
Dickens	0	0	NR
Dimmit	16	1	6%
Donley	0	0	NR
Duval	0	0	NR
Eastland	0	0	NR
Ector	0	0	NR
Edwards	7	2	29%
Ellis	398	64	16%
El Paso	6,162	472	8%
Erath	75	25	33%
Falls	30	13	43%
Fannin	62	30	48%
Fayette	0	0	NR
Fisher	7	0	0%
Floyd	0	0	NR
Foard	0	0	NR
Fort Bend	2,604	678	26%
Franklin	15	6	40%
Freestone	0	0	NR
Frio	18	1	6%
Gaines	0	0	NR



County	Number of VISs Provided to Victims by the County	Number of VISs Returned to the County	VIS Rate of Return
Galveston	1,455	132	9%
Garza	0	0	NR
Gillespie	66	22	33%
Glasscock	0	0	NR
Goliad	15	10	67%
Gonzales	95	15	16%
Gray	32	20	63%
Grayson	389	125	32%
Gregg	50	11	22%
Grimes	16	3	19%
Guadalupe	447	76	17%
Hale	203	22	11%
Hall	0	0	NR
Hamilton	0	0	NR
Hansford	0	0	NR
Hardeman	0	0	NR
Hardin	51	5	10%
Harris	18,980	4,436	23%
Harrison	158	22	14%
Hartley	1	0	0.00%
Haskell	0	0	NR
Hays	848	88	10%
Hemphill	4	0	0%
Henderson	268	67	25%
Hidalgo	1,721	141	8%
Hill	218	29	13%
Hockley	11	0	0%
Hood	284	48	17%
Hopkins	86	49	57%
Houston	30	5	17%
Howard	82	30	37%
Hudspeth	0	0	NR
Hunt	202	74	37%
Hutchinson	0	0	NR
Irion	6	0	0%
Jack	16	5	31%
Jackson	74	3	4%



County	Number of VISs Provided to Victims by the County	Number of VISs Returned to the County	VIS Rate of Return
Jasper	0	0	NR
Jeff Davis	0	0	NR
Jefferson	0	0	NR
Jim Hogg	0	0	NR
Jim Wells	0	0	NR
Johnson	358	96	27%
Jones	35	16	46%
Karnes	39	5	13%
Kaufman	0	0	NR
Kendall	0	0	NR
Kenedy	0	0	NR
Kent	0	0	NR
Kerr	33	13	40%
Kimble	14	6	43%
King	1	0	0%
Kinney	0	0	NR
Kleberg	0	0	NR
Knox	1	1	100%
Lamar	79	24	30%
Lamb	0	0	NR
Lampasas	17	2	12%
La Salle	3	0	0%
Lavaca	71	27	38%
Lee	3	2	67%
Leon	42	12	29%
Liberty	423	48	11%
Limestone	45	15	33%
Lipscomb	2	0	0%
Live Oak	0	0	NR
Llano	42	5	12%
Loving	0	0	NR
Lubbock	768	112	15%
Lynn	0	0	NR
Madison	68	21	31%
Marion	27	12	44%
Martin	0	0	NR
Mason	5	1	20%



County	Number of VISs Provided to Victims by the County	Number of VISs Returned to the County	VIS Rate of Return
Matagorda	76	16	21%
Maverick	9	1	11%
McCulloch	7	5	71%
McLennan	289	22	8%
McMullen	0	0	NR
Medina	0	0	NR
Menard	8	2	25%
Midland	2,178	354	16%
Milam	0	0	NR
Mills	5	2	40%
Mitchell	63	6	10%
Montague	43	10	23%
Montgomery	429	53	12%
Moore	57	4	7%
Morris	23	8	35%
Motley	0	0	NR
Nacogdoches	0	0	NR
Navarro	111	42	38%
Newton	43	21	49%
Nolan	120	7	6%
Nueces	0	0	NR
Ochiltree	0	0	NR
Oldham	0	0	NR
Orange	0	0	NR
Palo Pinto	23	3	13%
Panola	0	0	NR
Parker	0	0	NR
Parmer	5	1	20%
Pecos	77	37	48%
Polk	0	0	NR
Potter	840	105	13%
Presidio	0	0	NR
Rains	43	10	23%
Randall	881	155	18%
Reagan	0	0	NR
Real	0	0	NR
Red River	0	0	NR



County	Number of VISs Provided to Victims by the County	Number of VISs Returned to the County	VIS Rate of Return
Reeves	5	5	100%
Refugio	25	4	16%
Roberts	0	0	NR
Robertson	0	0	NR
Rockwall	0	0	NR
Runnels	24	7	29%
Rusk	0	0	NR
Sabine	23	2	9%
San Augustine	5	0	0%
San Jacinto	0	0	NR
San Patricio	826	42	5%
San Saba	3	0	0%
Schleicher	9	0	0%
Scurry	53	18	34%
Shackelford	5	2	40%
Shelby	0	0	NR
Sherman	0	0	NR
Smith	649	84	13%
Somervell	12	2	17%
Starr	30	6	20%
Stephens	17	1	6%
Sterling	4	1	25%
Stonewall	0	0	NR
Sutton	0	0	NR
Swisher	0	0	NR
Tarrant	8,585	845	10%
Taylor	328	15	5%
Terrell	0	0	NR
Terry	40	8	20%
Throckmorton	0	0	NR
Titus	25	10	40%
Tom Green	438	62	14%
Travis	7,979	178	2%
Trinity	0	0	NR
Tyler	0	0	NR
Upshur	0	0	NR
Upton	13	2	15%



County	Number of VISs Provided to Victims by the County	Number of VISs Returned to the County	VIS Rate of Return
Uvalde	0	0	NR
Val Verde	0	0	NR
Van Zandt	178	33	19%
Victoria	356	61	17%
Walker	0	0	NR
Waller	83	5	6%
Ward	0	0	NR
Washington	44	7	16%
Webb	25	0	0%
Wharton	0	0	NR
Wheeler	5	3	60%
Wichita	0	0	NR
Wilbarger	0	0	NR
Willacy	0	0	NR
Williamson	301	80	26%
Wilson	175	30	17%
Winkler	5	1	20%
Wise	310	80	26%
Wood	158	31	20%
Yoakum	0	0	NR
Young	11	0	0%
Zapata	0	0	NR
Zavala	1	0	0%
Totals	76,950	11,148	13%



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