

CORRECTIONAL MANAGED HEALTH CARE COMMITTEE

December 4, 2019

Chairperson: Rodney D. Burrow, M.D

CMHCC Members Present: Cynthia Jumper, M.D., Lannette Linthicum, M.D., CCHP-A, FACP, F. Parker Hudson III, M.D., Preston Johnson, Jr., John Burruss, M.D., Jeffrey Beeson, D.O., Dee Budgewater

CMHCC Members Absent: Ben Raimer, M.D., Erin Wyrick

Partner Agency Staff Present: Oscar Mendoza, Lorie Davis, Rebecca Waltz, Natasha Mills, Renee Warren, Ron Steffa, Jerry McGinty, Chris Black-Edwards, Calysta Lantiegne, Eidi Millington, M.D., Debra Jones, Alice Castleberry, PsyD, Texas Department of Criminal Justice (TDCJ); Denise DeShields, M.D., Will Rodriguez, Texas Tech University Health Sciences Center (TTUHSC); Olugbenga Ojo, M.D., Anthony Williams, Marjorie Kovacevich, Owen Murray, D.O., Kelly Coates, Ryan Micks, David Connaughton, Beverly Echols, Arlita Jefferson, Monte Smith, D.O., Milan Patel, University of Texas Medical Branch (UTMB)

Others Present: Eric Hudson, Amy Hilton, Courtney Corbello, Office of the Attorney General

Location: UTMB Conroe Operations Office, 200 River Pointe Dr., Suite 200, Conroe, TX 77304

Agenda Topic / Presenter	Presentation	Discussion	Action
<p>I. Call to Order - Dr. Rodney Burrow</p>	<p>Dr. Rodney Burrow called the Correctional Managed Health Care Committee (CMHCC) meeting to order at 10:00 a.m. then noted that a quorum was present, and the meeting would be conducted in accordance with Chapter 551 of the Texas Government Code, the Open Meetings Act.</p> <p>Dr. Burrow acknowledged that all wishing to offer public comment must be registered and would be allowed a three minute time limit to express comments. There was no public member registered.</p>		
<p>II. Recognitions and Introductions - Dr. Lannette Linthicum</p>	<p>Dr. Burrow welcomed and thanked everyone for being in attendance. He then moved on to recognitions and introductions.</p> <p>Dr. Lannette Linthicum recognized Justin Robison, UTMB Regional Chief Nursing Officer, Kirk Abbott, UTMB Regional Chief Nursing Officer and Paul Brown, UTMB Regional Director of Operations for receiving their American Correctional Association (ACA) Certification as Certified Corrections Nurse Managers.</p>		

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<p>III. Approval of Consent Items - Dr. Burrow</p> <ul style="list-style-type: none"> - Approval of Excused Absences - Approval of CMHCC Meeting Minutes – September 18, 2019 - Approval of TDCJ Health Services Monitoring Report - University Medical Directors Reports <ul style="list-style-type: none"> - TTUHSC - UTMB - Summaries of CMHCC Joint Committee / Work Groups Activities 	<p>Dr. Burrow thanked Dr. Linthicum and then moved on to agenda item III approval of consent items.</p> <p>Dr. Burrow stated that the following five consent items would be voted on as a single action:</p> <p>The first consent item was the approval of excused absences- from the September 18, 2019 meeting – Dr. Ben Raimer and Preston Johnson, Jr.</p> <p>The second consent item was the approval of the CMHCC meeting minutes from the September 18, 2019 meeting. Dr. Burrow asked if there were any corrections, deletions or comments. Hearing none, Dr. Burrow moved on to the third consent item.</p> <p>The third consent item was the approval of the TDCJ Health Services Monitoring Report and there were no comments or discussion of these reports.</p> <p>The fourth consent item was the approval of the University Medical Directors Report. There were no comments or discussion of these reports.</p> <p>The fifth consent item was the approval of the summaries of CMHCC Joint Committee/Work Groups Activities. There were no comments or discussion of these reports.</p> <p>Dr. Burrow then called for a motion to approve the consent items.</p>		<p>Dr. Beeson made a motion to approve all consent items, and Dr. Linthicum seconded the motion which prevailed by unanimous vote.</p>

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<p>IV. Update on Financial Reports - Rebecca Waltz</p>	<p>Dr. Burrow next called on Ms. Rebecca Waltz to present the financial report.</p> <p>Details of Ms. Waltz report may be found in the supplemental handout and will also be posted on the CMHCC website.</p>		
<p>V. Summaries of Critical Correctional Health Care Personnel Vacancies</p>	<p>Dr. Burrow thanked Ms. Waltz and then called on Dr. Linthicum, Dr. Denise DeShields and Dr. Owen Murray to provide the summaries of critical correctional health care personnel vacancies. Details of the report can be found in Tab B in your CMHCC agenda book and will also be posted on the CMHCC website.</p>		
<p>VI. Medical Director's Updates - TDCJ – Health Services Division FY 2019 Fourth Quarter Report</p>	<p>Dr. Burrow then called on Dr. Linthicum to present the TDCJ Medical Director's Report for the Fourth Quarter FY 2019.</p> <p>Dr. Linthicum began by explaining that the Managed Health Care statute 501.150 requires TDCJ to do four things statutorily; ensure access to care, conduct periodic operational reviews or compliance audits, monitor the quality of care and investigate health care complaints. The Medical Director's Report is a summary of those activities and may be found in Tab C in your CMHCC agenda book and will also be posted on the CMHCC website.</p> <p>Dr. Burrow thanked Dr. Linthicum and then called on Dr. DeShields to present the report for TTUHSC.</p> <p>Dr. DeShields stated that she had nothing further to report.</p> <p>Dr. Burrow thanked Dr. DeShields and then called on Dr. Murray to present the report for UTMB.</p> <p>Dr. Murray stated that he had nothing further to report.</p>		
<p>VII. Overview of Clinical Support Services - Will Rodriguez</p>	<p>Dr. Burrow thanked Dr. Murray and then called on Mr. Will Rodriguez to present an Overview of Clinical Support Services for the Texas Tech sector.</p>		

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<p>VII. Overview of Clinical Support Services (Cont.) - Mr. Rodriguez</p>	<p>Mr. Rodriguez began his presentation by going over ancillary services provided at the Montford Regional Medical Facility (RMF). Montford provides therapeutic, diagnostic and custodial services including, physical, occupational and speech therapy, chemotherapy, dialysis, CT and MRI, stress tests, sleep studies and it has 44 long term care beds. Montford is owned by the state, so the goal is to increase utilization of Montford RMF for procedures and ancillary care. For the past 18 months they have been looking at upgrading equipment, where appropriate, and asking themselves what else can be done there to save on costs. Mr. Rodriguez shared that Montford has a 128-bed hospital with a 550-bed psych unit next to it. The Texas Tech sector also has 17 infirmary beds at Allred, Robertson and Clements, for a total of 51 infirmary beds throughout the region for step down care.</p> <p>Mr. Rodriguez next reported on telehealth in the Texas Tech sector. Telehealth encounters have increased from 10,860 in FY17 to over 21,000 in FY19. Mr. Rodriguez reported on two pilot programs; Tele-Optometry and Tele-Dental. In the last year they have completed 1,300 encounters with Tele-Optometry. Texas Tech has a very rural footprint and telemedicine encounters reduce the number of offender transfers off the units. Tele-dentistry has allowed for initial assessments on patients at their unit of assignment. For follow up care the dentist can then travel to the unit and the dentist will already know what needs to be done because the initial assessment has been completed.</p> <p>Mr. Rodriguez then reported that the Patient Throughput Management (PTM) System is a scheduling system that provides uniform, easy-to-use patient scheduling workflows for onsite and centralized staff. It is linked to Utilization Management and can be integrated with Pearl.</p> <p>Mr. Rodriguez next reported on Unit Scorecards. The clinical and administrative support team meet on a monthly basis to look at the scorecards and corrective action plans (CAPs).</p>		

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<p>VII. Overview of Clinical Support Services (Cont.) - Mr. Rodriguez</p>	<p>Mr. Rodriguez reported that Texas Tech leverages academic expertise where appropriate. They offer student engagement through medical student clerkships and nursing student rotations. These programs help demystify what they do and expose students to correctional care. For instance, the School of Pharmacy runs the Texas Tech CMC pharmacy. Through the School of Health Professions, they were able to cancel the outside contractor effective February 1, 2020 and have the lab sciences degree program run the lab at Montford. The School of Industrial Engineering is also currently working on some projects at Montford.</p> <p>Mr. Rodriguez next reported on operational support. Texas Tech now has electronic claims adjudication. This provides enhanced data capture and reporting. It also shortens process time while reducing errors. Texas Tech has internal and external compliance auditing and provided over 1,000 hours of training last year. Texas Tech is making investments in information technology. This includes two wireless bridges that tie smaller units to larger units with optimal bandwidth and upgrading aging computer and radiology equipment. Mr. Rodriguez shared that Texas Tech provides quarterly coaching plans and promotes a values-based culture. How they treat each other, and accountability are important Texas Tech values.</p> <p>Mr. Rodriguez reported ongoing and future initiatives. This includes centralized scheduling which will increase efficiency through standardized clinic flow. A centralized 24/7 nurse call line which will utilize standard, evidence-based triage protocols. They are looking at Tele physical therapy, occupational therapy, speech therapy and audiology at the Montford Unit and what the cost would be versus sending offenders offsite for these services. And, they are looking at operational effectiveness continually.</p>		
<p>VII. Overview of Clinical Support Services - Kelly Coates</p>	<p>Dr. Burrow thanked Mr. Rodriguez and then called on Mr. Kelly Coates to present an Overview of Clinical Support Services for the UTMB sector.</p>		

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<p>VII. Overview of Clinical Support Services (Cont.)</p> <ul style="list-style-type: none"> - Mr. Coates 	<p>Mr. Coates began by explaining that support services in the UTMB sector includes rehabilitation and assistive disability services, optometry, radiology including mammography and ultrasound, laboratory services, courier services, health information management, baby and mother bonding initiative (BAMBI) and the patient evacuation command center (PECC).</p> <p>Mr. Coates reported that rehabilitation services provides services to offenders with physical disabilities as well as assisting them in accessing programs, services and facilities available to non-disabled offenders. Services are provided at various locations including Beto, Murray, Estelle, Carole Young, Jester 3 and Hospital Galveston (HG).</p> <p>Mr. Coates reported that Assistive Disability Services (ADS) includes casework services. There are four caseworkers, three at Estelle, which includes an Orientation and Mobility Specialist and one caseworker at Jester 3. There are two American Sign Language interpreters at the Estelle Unit. ADS includes vision, hearing, speech and mobility services. These services are currently being provided to 1,357 patients.</p> <p>Mr. Coates next reported on optometry services provided in the UTMB sector. There are 2.5 Optometrists and 3 support staff. The main location is the Estelle Unit RMF in Huntsville and there is a smaller clinic at the Hughes Unit. Offenders with ocular prosthetics are treated through subcontracted services. Mr. Coates reported on the number of exams and referrals for FY 2019.</p> <p>Mr. Coates then reported on retinal scans. There are 3 locations in the sector with retinal cameras; Beto, Darrington and Estelle. Patients travel from their unit of assignment to Huntsville, Houston or Palestine. This reduces traffic to and from Hospital Galveston. The images are transmitted to the Ophthalmologist who reads them and determines if the patient needs to follow up at HG.</p>	<p>Dr. Linthicum shared that there is also occupational therapy at Crain, Skyview and Jester IV that is built into programs.</p>	

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<p>VII. Overview of Clinical Support Services (Cont.)</p> <ul style="list-style-type: none"> - Mr. Coates 	<p>Mr. Coates answered the females receive their exams at the Estelle Unit.</p> <p>Mr. Coates next reported on radiology services in the sector. There are 25 techs who serve 69 units. 14 Units use a third-party mobile vendor due to location and size. Mr. Coates reported that approximately 40,000 images are produced each year and approximately 100,000 exams are performed. The images are transmitted via Computed Radiography (CR) units resulting in just in time transmission to the UTMB Radiology Department. This results in a 4-24 hour turn around. Images are archived using a Picture Archiving Computer System (PACS) for long term storage and easy retrieval. As a result, there are no lost films or issues retrieving archived PACS images and the backup system allows for disaster recovery. There is also a third-party mobile ultrasound being utilized at Estelle, Ellis and in Gatesville.</p> <p>Mr. Coates reported on mammography services in the UTMB sector. Digital mammography is provided at the Gatesville Breast Imaging Center (GBIC) located at the Crain Unit. The lead interpreting physician is a member of the UTMB radiology staff. A new Hologic Mammography machine is being placed at the Crain Unit in FY 2020. This will replace the current, 12-year-old machine. Mr. Coates reported all offenders at the Plane State Jail and Henley Units located in Dayton, as well as those at Carole Young RMF are sent to HG. Mr. Coates reported that there have been 4,999 exams completed year to date.</p> <p>Mr. Coates reported that laboratory services are managed by Dr. Okorodudu through UTMB, but there is a large College of American Pathologist (CAP) accredited lab at the Estelle Unit. This lab serves 39 TDCJ units and private prisons including Estelle. Over 100,000 individual test results are reported per month.</p>	<p>Dr. Linthicum asked where the females receive their exams.</p>	

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<p>VII. Overview of Clinical Support Services (Cont.) - Mr. Coates</p>	<p>Mr. Coates reported the PECC provides medical transportation services to TDCJ offenders in a safe, professional and efficient manner. The PECC operates 24 hours per day, seven days per week. They have eight Multi Patient Vehicles (MPVs). Each MPV carries 6-10 patients that meet various clinical criteria including oxygen dependent, inability to ambulate, wired jaws, chemotherapy, etc. The PECC currently has no ambulances in service and is working through funding for replacements. The PECC has 38 FTEs which includes 2 administrative staff, 8 dispatchers, 2 HG liaisons and 26 patient transport drivers and EMTs.</p> <p>Mr. Coates reported courier services provides daily deliveries of essential medical items used in providing quality healthcare to the offender population. There are 13 cargo vans and 8 medical waste trailers, 13 staff members, 8 routes and they serve 80 facilities. The annual mileage for courier services is over 600,000 and they distribute over 300,000 items annually including pharmacy, lab, radiology, medical waste, dental, optical, health records and equipment.</p> <p>Mr. Coates reported Health Services Archives retains and maintains all medical and death records of discharged/expired offenders, in addition to retention of medical and dental x-rays. They receive and process all requests for protected health information (PHI), which for FY 2019 totaled 7,759 requests. They also provide radiology transcription services for dictated radiology interpretations.</p> <p>Mr. Coates reported the Baby and Mother Bonding Initiative (BAMBI) started in April 2010 and is housed at Santa Maria's Bonita House. BAMBI provides a structured social environment for low level offenders coming to prison for shorter sentences. There is 20 hours of programming each week which includes parenting skills, life skills, child development, infant care and first aid, bonding activities, reproductive health, nutrition and healthy living, substance abuse, identifiers of triggers and relapse prevention. To date, there has been 312 offender graduates and the program has seen a recidivism reduction of 19%.</p>	<p>Dr. Linthicum explained ambulance services are currently being provided through contractors.</p>	

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<p>VII. Overview of Clinical Support Services (Cont.) - Mr. Coates</p> <p>VIII. Public Comments - Dr. Burrow</p> <p>IX. Adjourn</p>	<p>Dr. Burrow thanked Mr. Coates and then noted that in accordance with the CMHCC policy, during each meeting the public is given the opportunity to express comments. He stated that no one had signed up to speak.</p> <p>Dr. Burrow announced that the CMHCC members and legal counsel will reconvene into executive session at 11:30 a.m. in accordance with Section 551.071 of the Texas Government Code, Consultation with Attorney.</p> <p>Dr. Burrow next called for a motion to adjourn the meeting.</p> <p>Dr. Burrow thanked everyone for their attendance and adjourned the meeting. Dr. Burrow announced that the next CMHCC meeting is scheduled for March 25, 2020 in Dallas, Texas.</p> <p>The meeting was adjourned at 11:16 a.m.</p>	<p>Dr. Linthicum reported that the BAMBI program falls under the TDCJ Rehabilitation Programs Division (RPD). The BAMBI contract is between UTMB and RPD.</p>	<p>Dr. Jumper made a motion to adjourn the meeting, and Mr. Johnson seconded the motion which prevailed by unanimous vote.</p>

Rodney D. Burrow M.D.
Rodney D. Burrow, M.D., Chairperson
Correctional Managed Health Care Committee

6-22-20
Date