

**TEXAS DEPARTMENT OF CRIMINAL JUSTICE  
PAROLE DIVISION**



**POLICY AND  
OPERATING PROCEDURE**

**NUMBER: PD/POP-1.2.11**

**DATE: 08/16/05**

**PAGE: 1 of 1**

**SUPERSEDES: 1/21/98**

**SUBJECT:** VICTIM-OFFENDER MEDIATION/DIALOGUE

**AUTHORITY:** TEXAS GOV'T CODE § 508.324

**PURPOSE:** To establish procedures for field staff who are requested to assist victim-offender mediation involving offenders on parole or mandatory supervision.

**PROCEDURE:**

- I. Parole Division employees shall cooperate fully with the Texas Department of Criminal Justice Victim Services staff in assisting victims of violent crimes who seek to participate in victim offender mediation or dialogue with offenders who are being supervised on parole or mandatory supervision.
- II. All actual victim-offender mediation arrangements will be made by the State Coordinator of TDCJ-Victim Offender Mediation/Dialogue. Requests for mediation received by Parole Division staff should immediately be referred to the State Coordinator by mail at 9712 Shoal Creek Blvd., Suite 265, P.O. Box 13401, Capitol station, Austin, Texas 78711, or by calling (512) 406-5574.
  - A. A Parole Officer or other staff shall not, under any circumstances, initiate contact between an offender and the victim.
  - B. By statute, offenders are not required to participate in victim-offender mediation and officers shall never pressure, coerce, or penalize an offender who does not choose to participate.
- III. A detailed description of program policies and procedures may be found in the *Victim Offender Mediation/Dialogue and Procedures Manual*, published by TDCJ Victim Services.

---

Bryan Collier  
Director, Parole Division