

CORRECTIONAL MANAGED HEALTH CARE POLICY MANUAL	Effective Date: 8/23/2016	NUMBER: E-41.1
	Replaces: 09/24/2015	
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PURPOSE: To provide a mechanism by which offenders will receive 24 hour emergency health care for acute illnesses or unexpected health needs that cannot be deferred until the next scheduled sick call or clinic.

POLICY:

- I. All members of the Health Services and security staff will be familiar and comply with the procedures for obtaining emergency medical care and responding to emergencies. Ambulance transportation for the movement of any offender whose medical condition requires this mode of travel will be provided.
- II. During hours of operation, emergency services will be available on every facility and will be documented on an appropriate Urgent/Emergent Care Record (HSM-16). A plan for emergency services will be in place to cover off hours and for levels of services not available on the facilities.

PROCEDURE:

- I. Each facility health administrator (TTUHSC)/practice manager (UTMB) or his/her designee will maintain in a secure, readily accessible location, the procedure for activating the appropriate emergency medical services to include names and telephone numbers of people to be notified and/or services such as ambulance and hospital. This information will be readily accessible to all personnel (health care and correctional staff).
- II. The decision to transfer a patient for further medical care, choice of appropriate facility, and mode of transportation are determined by the physician or senior Health Services provider in compliance with Utilization Review protocols. See Health Services Policy A-08.2 for notification of transfer procedures.
- III. Emergency drugs, medical supplies and equipment will be regularly maintained and accessible in the event of an emergency. All Regional Medical Facilities (RMF) and Infirmary Crash Carts as well as facilities with infirmaries will maintain emergency drugs as required in Pharmacy Policy 60-05 Attachment A. All facility clinics will maintain emergency drugs as defined in Pharmacy Policy 60-05 Attachment B.

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Facilities performing invasive procedures or administering contrast medium should keep at a minimum the medication defined in Pharmacy Policy 60-05 Attachment C.

- IV. Acute illness, for mental health conditions, includes significant hallucinations/delusions, bizarre behavior or appearance, or risk of self-injury.

- V. First Responders will be trained to respond to emergency situations within 4 minutes after notification.

Reference: Correctional Managed Health Care Pharmacy Policy 60-05
ACA Standard 4-4389 (Mandatory)